HENRY SCHEIN®

PROREPAIR

3 Simple Steps to process your Handpiece Repair Using the NEW ProRepair Handpiece Portal:

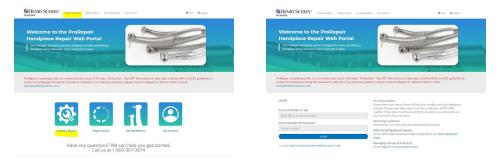
he new ProRepair Handpiece Repair Portal is designed to make submitting and managing handpiece repair in your practice an easy and fast process. Our Handpiece Portal will let you know the price of the repair before clicking submit, approve the repair so it can go straight into our technicians when it arrives at our facility, and check the live status of your repair with only a few clicks!

1. Log in: Visit the URL provided

To Log in to the Web Portal, click "I need a repair" on the home page and log in with the below credentials:

Username: Henry Schein Account Number

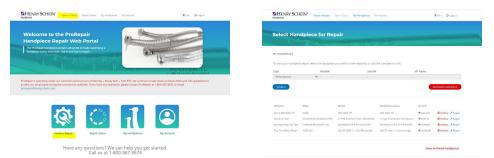
Password: Telephone number (without spaces or dashes) associated with your Henry Schein Account (temporary password) – once you log in, you can change your password



2. Start the Repair Process.

To Start the repair process, click "I NEED A REPAIR"

- If you are an existing ProRepair customer, your handpieces that have been previously serviced will auto populate into the list. Click "Repair" in blue on the right-hand side of the handpiece you would like to repair.
- If you need to add a new handpiece, click "ADD NEW HANDPIECE" in red
- You may search for a handpiece in the top search area by the serial number, model number or type of handpiece



Once you select the handpiece for repair, click "ADD TO CART"

- If your handpiece is under warranty, the information will auto populate and your total will be \$0.00
- If your handpiece is not under warranty, the total of the flat rate repair price will populate
- If your handpiece does not have a flat rate repair price, your handpiece will require an estimate

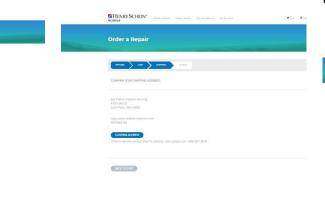
Receive free round-trip shipping when sending two or more handpieces for repair, otherwise return second-day delivery is
\$10.99. Fuel surcharges may apply.

Continued On Back

3. Checkout and Shipping

Fill out the information asked and click "CHECK OUT"

Confirm you shipping address



Choose your shipping option

 Option 1 will immediately send you a UPS label and is the fastest way to get your repair completed

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PLEASE REVIEW YOUR ORDER, AND THEN CLICK THE PROCESS REP.	VAR ORDER BUTTON.
Handpiece	Tetal
Make: HANDPIECE HEADQUARTERS Model: C TYPE PUSH BUTTON HIGHSPEED	\$0.00
Description: C-Type Push Batton Handpiece Serial Number: 546723	
Repair Option : C. Type, Master Push Button Comments	
	100 C
Total	50.00
ADD ANOTHER BEPAR	rout
SHIPPING ADDRESS	
Bye Tatioo Impulse Piercing 410 5 384 St	
Salmt Peter, MN 56082 mark.detorre@henrytschein.com	
5078343344	
If shit is not the correct Ship-Te address, then please call 1-800-367-	3674.0
Procepair prevides you with two free options for shipping in your ha	andplece for repair. Please select the PREE inbound shipping option you with to
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With Option 1 - Ship New UPS Label Professional International Professional International Professional International Internatio	n gé Brail (Rogard Fóplan Tscholof) mark deserriðhoryscion.com

Click "PROCESS REPAIR ORDER"

Order a Repair	
and the second s	
PLACE REVIEW YOUR ORDER, AND THEN CLUCK THE PROCESS REPAIR ORD	es sutton.
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Make: HANDPIECE HEADQUARTERS 58.00	
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Serial Number: 545723 Repair Gebon: C.Tuce, Morror Push Button	
Comments	
foral SLOC	
ADD ANCTHOL ROWR)
SHIPPING ADDRESS	
Bye Tattoo Impulse Piensing 410 Statu Sz	
Selet Peter, MN 56082	
mark.dctore@Hervyschein.com 5079382144	
Option 1 - Ship Now UPS Label Professor will rememberly enail you a UPS label for free shipment of	Email Required # Option 1 Selected
your handpieces. Please provide the onsail where you with the label to be save.	mark.detarre@henryschein.com
an area	
O Option 2 Handpiece Maller Rt (Pockaging Materials)	
Professor will mail you a handplete maller ist that contains participing and GPS table. Please have, it may take up to 8 business	
partiagnig and GPS labor. Please have, it may take up to 8 business days for you to receive your matter ke.	
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PROCESS REPAIR ORDER	

PRINT the confirmation page

• If you selected shipping option 1, your UPS label will be emailed to you to print and ship immediately

order a Repair		
order a Repair		
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THANK YOU:		
We have successfully received your re	pair request. You will also recei	ove a confirmation tenal.
Please print all p	ages for this w	vork order and include them in your
UPS package:	ages for this h	for to race and metade area in your
WORK ORDER NUMBER : PROMOCODE : CUSTOMER PO NUMBER :	W13647	
PRACTICE INFORMATION		
DEV 1012168		
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WORK DRIDER NUMBER : PROMOCIDA : CUSTOLIAR PO NUMBER :	W13647	
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fotari 🖶 Frint Page		50.00

Repair Status:

You can check the status of your repair by clicking "repair status" on the top bar

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Repair S	tatus			
Submission #	Nardpiece	Date Submitted Repair Order #	Status	
W13647	Handpiece C-Type Push-dializm Handpiece 4546/23	Date Submitted Repair Order # 3/24/2021	Status Saterated	DETALS
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